



## Frequently asked questions

### What is the age range?

The age range is from 8- 18 years old. This means that the student has to be within the age range at the time of booking or stay or both.

### Who are the teachers?

Our teachers are all qualified, native speakers of English who come from all over and who have experience nationally and internationally. Suzanne Littlejohn is our Academic Director, who has managed language schools in the UK and abroad. Suzanne is also a teacher trainer.

### How are the classes structured?

Every day the students have a topic to study, this is at all levels. Every class studies the same topic, but at different levels. This way we can promote integration of nationalities, and enhance learning outside the classroom. Classes are broken down into Elementary, Pre-Intermediate, Intermediate, Upper Intermediate and Advanced. We use the CEFR for our learners.

### What is the accommodation like?

Our accommodation is in single, quad and double rooms. Each student has a House Leader who will be able to help them with any accommodation questions. We also have a Head of Boarding who will be onsite too.

### What is the food like?

We have a dedicated staff of caterers who can supply meals dependant on any allergies, or preferences any student has. When the weather allows us, we will eat outside for a BBQ and when we go on full day trips, we will have a packed lunch. Our caterers have won awards for healthy eating. Every day students have a choice of hot and cold dishes.

### What is the security like?

We have CCTV, a safe for valuables, documents and other items. All doors are locked at night and staff know where every student is at any point. We also have on site staff 24/7

### Do you have a mobile phone policy?

Yes we do – we believe that students should be here to listen and practise their English, not be whatsapping home to tell everyone how great it is! Parents can opt out in advance, should they wish to.

### What is your welfare policy?

*Listen. live. repeat*



All staff have had Child Protection Training, as well as this we have staff members who are Level 4 trained Child Protection Officers. All of these staff are available 24/7.

### **When should I book?**

Bookings are open now for summer. You are advised to book as early as possible to avoid disappointment

### **What is the booking process?**

Download the booking form for summer, fill it in and email it to Suzanne on [info@brownleeschools.com](mailto:info@brownleeschools.com) Suzanne will guide you through the next steps where you will be asked for a payment deposit and balance to be paid by May 15<sup>th</sup>

### **I would like to speak to someone, from my country, directly about the summer school, can I do that?**

Of course! We are very aware of privacy however and will not give out contact details without prior permission. Please write to us and we will be able to put you in contact with someone to help you.

### **Do you accept groups and individuals?**

Yes we do.

### **How long to students stay for and when do students arrive and depart?**

It depends on the student! 5 week stays are now available as are 1 week stays, but we do recommend a minimum of 2 weeks. Students should arrive on a Sunday and depart on a Saturday. Other arrival and departure days can be arranged individually with Suzanne Littlejohn.

### **What if I want to visit the school?**

Please do, we are happy to show you around at any time of year – just let us know when you want to come and we will make arrangements.

### **Can you tell me about the Twin Centre option?**

Students can have the opportunity to stay both in Scotland and in England. They can stay for one or two weeks in Scotland and then 3 weeks in England. The transfer date for 2019 is 13<sup>th</sup> July. This means that students can stay up to 5 weeks with us. There is an extra cost for transfer. The transfer is completely supervised by BLISS staff. The Twin Centre option, is optional. Students can stay either in Scotland or England, they do not have to do both.

### **What if my question isn't answered here?**

Please email us on [info@brownleeschools.com](mailto:info@brownleeschools.com) and we will answer your question as soon as possible.

***Listen. live. repeat***